

NEIGHBORS TRAILER

Manual Verification Account

Setup Packet

What's in this packet

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| 1 | Affidavit of Identity — <i>your sworn statement of identity, signed in front of a notary public.</i> |
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Plus, you'll separately email us:

Clear photos of the front and back of your driver's license

Submit the completed packet to service@neighborstrailer.com

How the Manual Verification Account Works

The Neighbors Trailer Manual Verification Account is the alternative to identity verification through CLEAR. It uses a notarized identity affidavit instead of CLEAR's automated verification. Once your account is set up, you book and pay for trailers through your account just like any other renter — including motor vehicle record screening, which runs automatically when an owner accepts your booking. There's no extra paperwork for each rental.

Setup Steps

1. Complete the Affidavit of Identity in this packet.
2. Take the affidavit to a notary public to have it notarized.
3. Take clear photos of the front and back of your driver's license.
4. Email the completed, notarized affidavit and your driver's license photos to service@neighborstrailer.com with the subject line: "Manual Verification Account Setup – [Your Name]."
5. We'll review your packet and verify your identity.
6. Once everything checks out, we'll send you a one-time Stripe payment link for the \$25 setup fee.
7. After you pay the setup fee, we'll activate your account so you can book without CLEAR. From that point on, you book and pay for trailers directly through your account, the same as any other renter. Motor vehicle record screening runs automatically when an owner accepts your booking.

Costs

- Notarization fee: paid by you directly to the notary. Typical online notary fees are about \$25–\$35; in-person fees vary by state.
- Account setup fee: \$25, one-time, non-refundable. Paid through a Stripe payment link we send after we verify your packet. Covers identity verification review and customer service handling.
- Rentals: once your account is active, you pay for each rental through your account at the time you book, just like any other renter. Rental rates, deposits, and fees are set as shown on each trailer listing.

Where to Get Your Affidavit Notarized

You can use any state-commissioned notary public. Common options include:

- Banks and credit unions — most offer notarization for customers, often free.
- UPS Stores and AAA branches — walk-in notarization for a small fee.
- Law offices and title companies.

- Remote online notary services — you can complete the entire session from your phone or computer in about 20 minutes.

Neighbors Trailer doesn't endorse or partner with any specific notary service — the choice is up to you.

FCRA Notice

Neighbors Trailer uses SambaSafety, a consumer reporting agency, to obtain motor vehicle records (MVRs) on all renters. Your MVR is checked automatically when an owner accepts your booking. The MVR check is a consumer report under the Fair Credit Reporting Act (FCRA). By submitting your driver's license with this packet and using the platform, you authorize Neighbors Trailer to obtain an MVR from SambaSafety to evaluate your eligibility to rent. You may obtain a copy of your MVR by contacting your state's Department of Motor Vehicles directly. If a booking is declined based on information in your MVR, you will receive the FCRA-required adverse action notice and information on how to dispute the report directly with SambaSafety.

Data Handling

Your driver's license image is retained for the duration of your active Neighbors Trailer account, plus any period during which an active claim, dispute, chargeback, or investigation involving you is pending. After your account is closed and any pending matters are resolved, the license image is permanently deleted. Full details are available in our Privacy Policy at neighborstrailer.com/privacy.

AFFIDAVIT OF IDENTITY

To be completed and notarized by Affiant

STATE OF _____

COUNTY OF _____

I, _____ ("Affiant"), being first duly sworn upon oath, depose and state under penalty of perjury that the following is true and correct to the best of my knowledge:

1. My full legal name is _____.
2. My date of birth is _____.
3. My current residential address is:

4. I am at least twenty-one (21) years of age.
5. I am the registered account holder of the Neighbors Trailer account associated with the email address _____.
6. I am presenting to the Notary Public a valid, unexpired, government-issued photo identification document that bears my name, date of birth, and likeness. The information stated in this Affidavit matches the information shown on that identification document. The identification document is described as follows:

Type of ID (e.g., driver's license, passport): _____

Issuing State or Country: _____

License or ID Number: _____

7. The information I have provided to Neighbors Trailer in connection with my account, including any application, profile, or booking information, is true, accurate, and complete.
8. I am not currently subject to any active fraud judgment, restraining order, or platform ban that would disqualify me under the Neighbors Trailer Terms of Use.
9. I have read and agree to be bound by the Neighbors Trailer Terms of Use and Privacy Policy as published at neighborstrailer.com.
10. I am submitting this Affidavit to Neighbors Trailer voluntarily and in lieu of completing identity verification through CLEAR. I understand that this Affidavit is being submitted as part of Neighbors Trailer's alternative identity verification process and that Neighbors Trailer is relying on the truthfulness of the statements herein in granting me access to platform services.
11. I understand that completing manual identity verification does not waive any other Platform requirement, including motor vehicle record screening, age requirements, or eligibility criteria under the Terms of Use.

12. I understand and agree that a one-time, non-refundable account setup fee of twenty-five United States dollars (US \$25.00) applies, which I will pay through a secure payment link provided by Neighbors Trailer after my identity is verified. I understand this fee covers identity verification review and customer service handling and is not refundable regardless of whether I subsequently book a rental.
13. I acknowledge that knowingly making a false statement in this Affidavit is a violation of state and federal law and may result in criminal prosecution, civil liability, immediate suspension or termination of my Neighbors Trailer account, and any other remedies available to Neighbors Trailer under the Terms of Use or applicable law.

FURTHER AFFIANT SAYETH NAUGHT.

Signature of Affiant

Printed Name of Affiant

NOTARY ACKNOWLEDGMENT

Subscribed and sworn (or affirmed) before me on this _____ day of _____, 20_____, by _____ (name of Affiant), who proved to me on the basis of satisfactory evidence to be the person whose name is subscribed to this Affidavit, and who acknowledged that they executed the same.

Signature of Notary Public

Printed Name of Notary Public

Notary Commission Number: _____

Commission Expires: _____

(Notary Seal / Stamp)

Submission Checklist

Before you email your packet to service@neighborstrailer.com, make sure you have:

8. Affidavit of Identity — fully completed AND notarized.
9. Clear photos of the FRONT of your driver's license, with all four corners visible and no glare obscuring the photo, name, license number, date of birth, or address.
10. Clear photos of the BACK of your driver's license, with all four corners visible.

Email everything to: service@neighborstrailer.com

Subject line: *Manual Verification Account Setup – [Your Name]*

After we receive your packet, we'll review it and verify your identity. Once everything checks out, we'll email you a one-time Stripe payment link for the \$25 setup fee. After you pay, we'll activate your account so you can book and pay for trailers directly — just like any other renter. Motor vehicle record screening runs automatically when an owner accepts your booking. The full process typically takes 1–2 business days. Questions? Reply to any email from service@neighborstrailer.com and a member of our team will help you out.